

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Patent Application

Applicant(s): J.L. Hellerstein et al.
Docket No.: YOR920010334US1
Serial No.: 09/896,254
Filing Date: June 29, 2001
Group: 3692
Examiner: Nga B. Nguyen

Title: Automated Service Level Management
In Financial Terms

AMENDMENT SUBMITTED WITH FILING OF RCE

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

In further response to the outstanding final Office Action dated February 26, 2008, Applicants submit herewith the following Amendment for entry in the above-identified application: